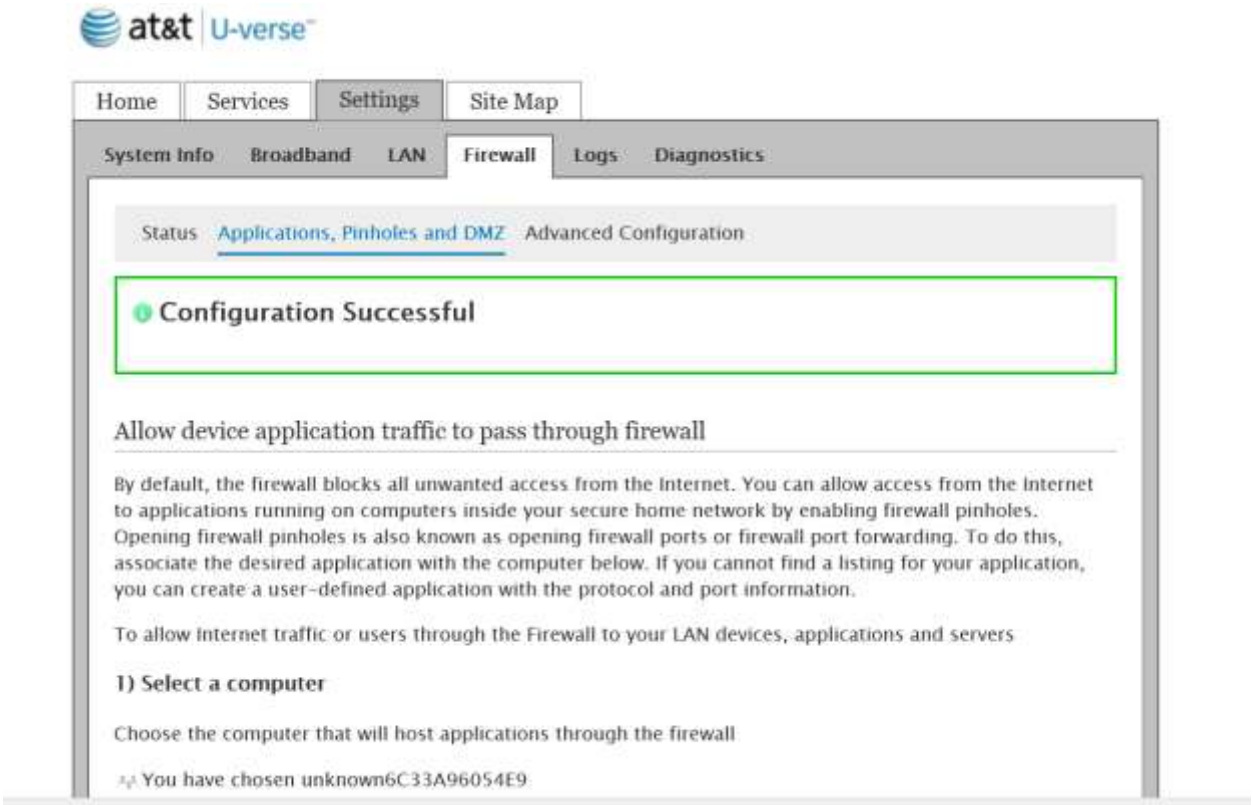
How to unblock Port 500 for U-Verse to allow VPN to connect.

Open up Internet Explorer on a Windows OS or Safari on a MAC.

In the address bar type in 192.168.1.254 and hit enter

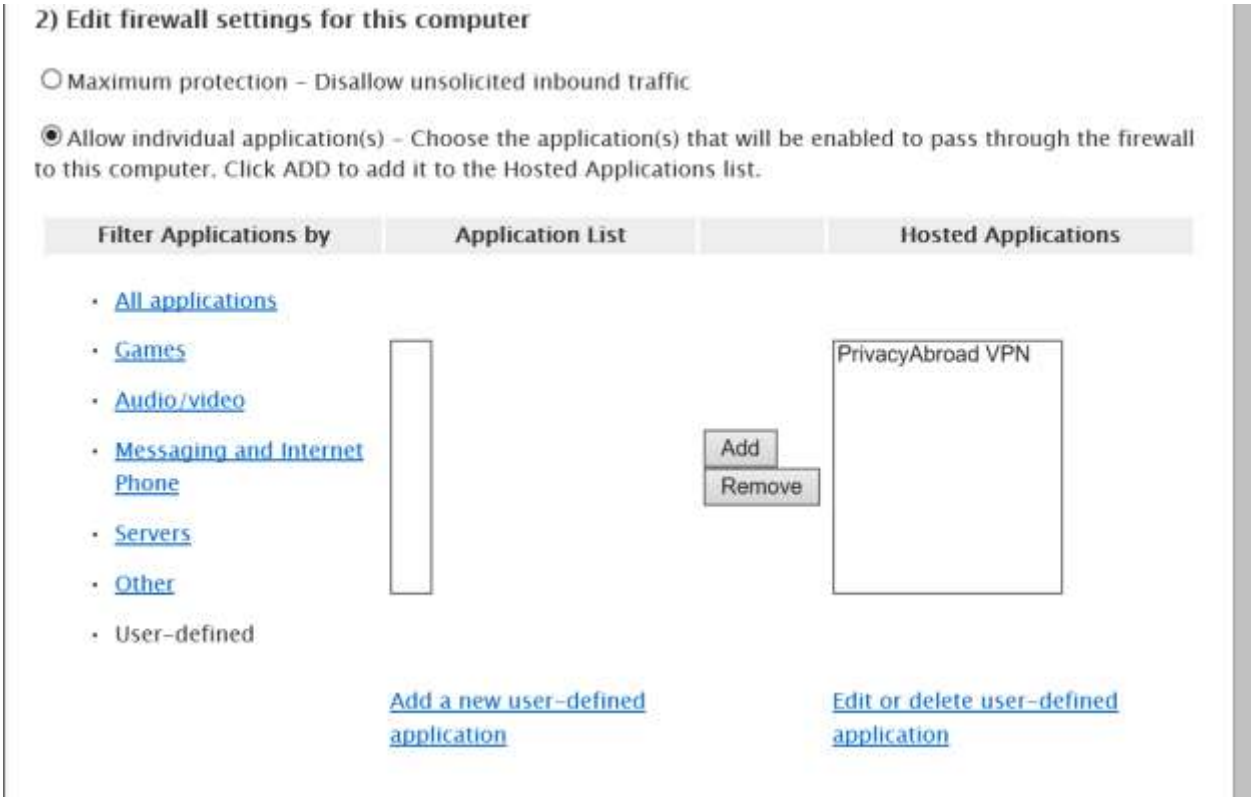
Go to the “Settings” Tab.



Then “Firewall” and “Applications, Pinholes and DMZ”

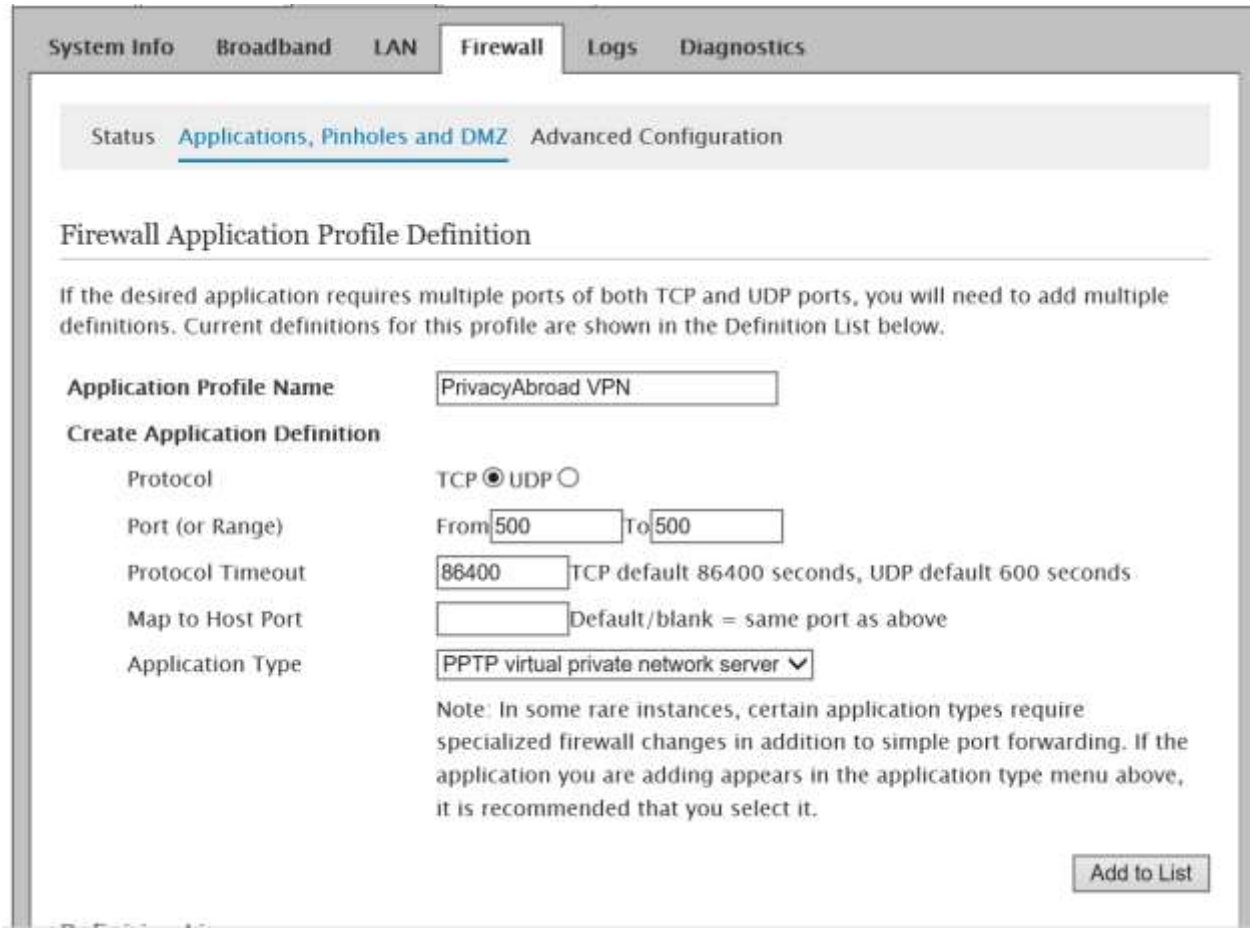
Scroll down to #2) “Edit Firewall settings for this computer”

Click on “Allow individual applications”



Click on “User-defined”

Click on “Add a new user-defined application”



Type in “PrivacyAbroad VPN” in the “Application Profile Name” field.

Make sure the “TCP” is marked.

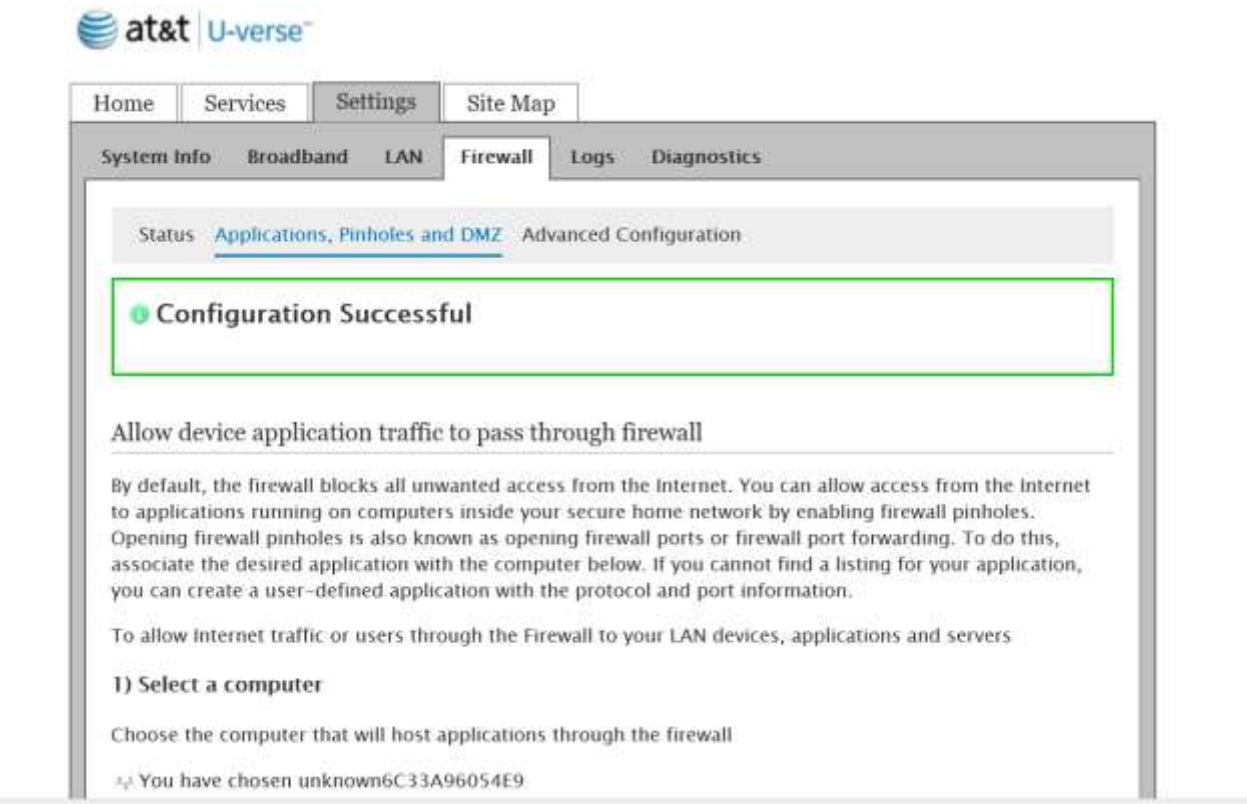
In “Port (or Range) type in “500” to “500”

In Protocol Timeout place “86400”

Under the “Application Type” field hit the drop down box and select “PPTP virtual private network server”

Click on “Add to List”

You will then see the following screenshot that confirms you’ve opened up the required port.



Congratulations! You've done it! Now your VPN will connect.